

## **Health Center Survey**

Another effort on the Health Center's part to respond to student needs is a survey. The survey was developed by the Health Center with help from students. This is an on-line survey that is quick though thorough and designed to give us feedback that will help us to provide the best service and care possible. An email is sent to random sampling of Caltech students and a sample of students who were seen at the Health Center in the previous month. From that email a student is able to click on a link to a website where the on-line survey is conducted. Only anonymous data is then collected from the on-line responses. We are making sure we don't survey the same students too frequently (maximum twice a year). The feedback we get from the survey should prove very useful to us as we attempt to respond to student needs.

As you can tell, providing students with professional, convenient and personal care is important to us at the Health Center. If you would like to give us feedback separate from the survey please email [Allene@caltech.edu](mailto:Allene@caltech.edu)